BATTERY PRECAUTION

- Necklace Panic Button Battery: (1)A23S Battery
- Wrist Panic Button Battery: (2) CR2016 Batteries
- When red LED is on (base unit), the backup batteries are low.
- If the LED on Necklace Panic Button turns red when Necklace Panic Button is pressed, it is time to change the battery.
- If the LED on the Wrist Panic Button dims when the Wrist Panic Button is pressed and held, it is time to change the battery.

Pairing the Pendants to the Base: If the base does not beep when the pendant is pressed it may need to be 're-paired' to the Base. Follow the instructions below to pair both pendants to the Base.

- 1. Turn power Off. (on Base Unit)
- 2. Turn power On
- 3. Within 4 seconds, press and hold the Big Blue Help Button on the Base Unit.

4. Then while still holding down the Big Blue Help Button on the Base Unit, press the Panic Button on the Necklace Pendant or the Wrist Pendant. (In one second, you will hear a small beep) This means the pairing was successful.

5. Pairing will automatically erase other pendants that were previously paired, so you will have to perform the steps again for each pendant.

- 6. Turn Base Unit off.
- 7.Turn Base Unit On. Wait for Red LED to stop flashing.

8. Press a Pendant to Activate Alarm. (This is to test the pairing process)



Assistive Technology Services

"Our mission is to provide evaluation, consultation, spiritual guidance and assistive devices to make the quality of life better for those that need a little help."

Visit our website: AtsCares.com

email: Questions@AtsCares.com

Phone: 615-562-0043 v050819d



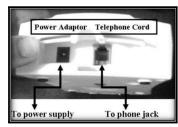
SERVICE ANIMAL ALERT



INSTRUCTION MANUAL

POWER AND TELEPHONE CONNECTION

- Open the cover at the top of Base unit (will see DC jack and telephone plug socket)
- Insert one end of adaptor (included) to DC jack and other end to AC power supply outlet
- Insert one end of telephone cable (included) into telephone jack and other end into Base unit



For backup power, insert 4 AAA batteries (not included) into battery compartment located on back of unit.

Turn ON unit with switch located at side of unit. The green LED (power indicator) and red LED will flash for 3 seconds to indicate unit is ready to record and store numbers.



PERSONALIZE EMERGENCY MESSAGE



Press and hold the above buttons on the keypad – at the same time. The Red LED light will come on. You have (6) seconds to record your personal message. To playback your recorded message, press button:



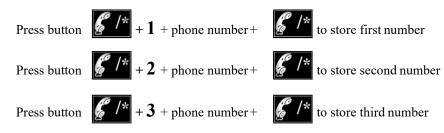
NOTE: To change the recorded message, repeat steps above

Example: "I need help, please press a button to accept the call"

(If calling from a landline, 911 already has your location)

STORE TELEPHONE NUMBERS

To store telephone numbers, follow these steps:



For Example: to store 1-615-562-0043 as the First contact Press the following keys * 1 1 6 1 5 5 6 2 0 0 4 3 *

NOTE: If you make a mistake, simply repeat the process above.

*If storing only one number you must program that same number in all three memory locations or unit will stop dialing after the first call.

OPERATION

When the Big Yellow Button is pressed the case will press down on the Blue button contained inside and activate the alert system. Pressing the button on the Wrist Panic Button or on Base unit will also activate the alert system. Upon activation, the Base unit will dial the (3) preset numbers automatically in the order they were programmed. It will call each number for (45) seconds. The system will repeatedly play the outgoing message until the receiver presses ANY button on their phone. If the receiver does not answer the phone, it will keep dialing for (5) cycles and then will stop and no longer call any numbers.

When the receiver answers the call from the system, they will hear the prerecorded message. The receiver of the call can then open up two-way communication and listen to the caller's surroundings by pressing ANY number on their telephone keypad. After communicating for approximately (45) seconds, the receiver will hear (3) "beep" tones to advise the receiver to extend the talk and listen time. Receiver can extend the time by pressing any number on their keypad to extend for another (60) seconds. When the conversation is over, the Base unit will go back to standby mode. The time to go back into standby mode can take up to several minutes. If the call is answered, the Base unit will stop dialing the remaining contacts. Big Yellow Service Animal Alert Button with Activation Necklace Button inside. 3 white Styrofoam Springs.



End view of Big Yellow Service Animal Alert Button with Activation Necklace Button inside.



3 extra white Styrofoam Springs and Necklace Lanyard.



Power Supply, Telephone Cord and Telephone Line Splitter.