Totally Voice Activated Telephone Troubleshooting Guide

Please click the link below for a full instructional video on programming:
https://www.youtube.com/watch?v=QKqcvgM7gUU&feature=youtu.be

Voice Range: The voice range is recommended up to 6ft

Section A.
Static/ Feedback on Phone Handset/Speakerphone:

- **Step 1**: Verify the handset cord is plugged in completely and locked into place (on base and handset)
- **Step 2**: Verify the phone line is plugged in completely and locked into place (base and telephone jack)
- **Step 3**: Change phone cord and make sure the line is plugged in completely and locked into place (base and telephone jack)
- **Step 4**: Move the Totally Voice Activated Telephone to a different area to ensure there is no interference with other electronics
- **Step 5**: Make sure unit is not on a shiny surface (place a towel underneath the Totally Voice Activated Telephone)

Section B.
Difficulty Programming Voice Commands/ Does not Recognize Users Voice/ After programming:

- **Step 1**: Reset Phone back to Factory settings. Reprogram make sure you have no background noise when programming.
- **Step 2**: Make sure the microphone is clear of objects that may obstruct voice
- **Step 3**: Speak within the 6-foot recommended voice range
- **Step 4**: When recording commands wait for the red light below “MUTE” button to appear before speaking
- **Step 5**: Speak loud with clear/ consistent voice
- **Step 6**: When repeating commands use the same wording and voice tone
- **Step 7**: Try programming with easy 2-word Commands (such as “Answer Call”, “Make Call”, “End Call”)
  a) To answer an incoming call the command should be spoken between the incoming call ring

Section C.
Can Not Hear through Speakerphone:

- **Step 1**: Adjust volume on the right-hand side of the Totally Voice Activated Telephone
- **Step 2**: Make sure the speaker is free of debris (located underneath handset)

Section D.
Unit randomly speaks “who would you like to call”:

- **Step 1**: Change lead voice command (make it something unique)

Section E.
Hang-up button not working:

- **Step 1**: Flip phone upside down and gently tap the bottom of unit

Section F.
Volume Adjustments:
There are 3 different volume adjustments on the Totally Voice Activated Telephone

- **Step 1**: Speakerphone: Sliding switch on the right hand/top of the Totally Voice Activated Telephone
- **Step 2**: Ringer Volume: Switch on the right-hand side of the Totally Voice Activated Telephone
- **Step 3**: Handset Volume: Switch on the right-hand side of the Totally Voice Activated Telephone